

## NetGuard® Plus Cyber Liability Insurance

**APPLICATION** 

#### THIS IS AN APPLICATION FOR A CLAIMS MADE AND REPORTED POLICY. THIS APPLICATION IS NOT A BINDER.

This application for NetGuard® Plus Cyber Liability Insurance is intended to be used for the preliminary evaluation of a submission. When completed in its entirety, this application will enable the Underwriter to decide whether or not to authorize the binding of insurance. Please type or print clearly and answer all questions. If space is insufficient to answer any question fully, attach a separate sheet. Complete all required supplemental forms/applications. "You" and "Your", as used in this application, means the Applicant unless noted otherwise below. Please refer to the attached Cyber Glossary for an explanation of the cyber security terms that appear in bold face type.

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1.	1. GENERAL INFORMATION					
Nam	ne of	Primary Applicant:				
Business Address: Phone:						
Des	Description of operations:					
2.	AD	DITIONAL ENTITIES				
Nam	nes c	f all additional entities seeking coverage under the poli	cy. Include each entity's description of operations and	relationship to the		
Appl	lican	including any percentage of ownership.				
3.	WE	BSITES / DOMAINS				
		ebsites/domains owned/operated by all entities seeking	coverage:			
		3	3.			
4.		NFIRMATION OF ENTITIES				
		ication is reflective of the total exposure for all entities see	eking coverage, including revenues, records, controls,	☐ Yes ☐ No		
		and loss history.				
5.		TAL GROSS REVENUES				
		Current Full Fiscal Year:	\$			
		Last Completed Full Fiscal Year:	\$			
6.		CORDS				
	a.	Do you collect, store, host, process, control, use or employee information, in either paper or electronic form	n?	☐ Yes ☐ No		
		If "Yes", provide the approximate number of unique rec	cords in each category:			
		Basic (e.g., name, email, address):				
		Personally Identifiable Information (PII):				
		Protected Health Information (PHI):				
		Payment Card Information:				
		Total unique records:				
	b.	If "Yes" to question 6.a. above, do you encrypt all sorganization's systems and networks?	sensitive and confidential information stored on your	☐ Yes ☐ No		
		If "No", are the following compensating controls in place	e:			
		(1) Segregation of servers that store sensitive and cor	nfidential information?	☐ Yes ☐ No		
		(2) Access control with role-based assignments?		☐ Yes ☐ No		
	C.	Have you ever, do you currently, or will you ever co				
	biometric information or data, such as fingerprints, voiceprints, facial, hand, iris or retinal scans, DNA, or any other biological, physical or behavioral characteristics that can be used to uniquely identify a person?					
				☐ Yes ☐ No		
		If "Yes", have you reviewed your policies relating to the or data with a qualified attorney and confirmed compl				
		laws?	approad of carry out of the following	☐ Yes ☐ No		
	d.	Do you process, store or handle credit card transaction	ns?	☐ Yes ☐ No		
		If "Yes", are you PCI-DSS Compliant?		☐ Yes ☐ No		

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7.	INT	TERNAL SECURITY CONTROLS  Do you allow remote access to your network?			
	a.	· <b>y</b> · · · · · · · · · · · · · · · · · · ·			
		If "Yes", do you require <b>Multi-Factor Authentication (MFA)</b> to secure all remote access to your network, by employees and third parties, including <b>VPNs (Virtual Private Network)</b> , <b>RDP (Remote Desktop Protocol)</b> , <b>RDWeb</b> or any <b>RMM (Remote Management and Monitoring)</b> applications?			
		If MFA is used, complete the following:			
		(1) Select your MFA provider:			
		If "Other", provide the name of your <b>MFA</b> provider:			
		(2) Select your MFA type:			
		If "Other", describe your MFA type:			
	b.	Do you use a <b>next-generation antivirus (NGAV)</b> product to protect all endpoints across your enterprise?	☐ Yes ☐ No		
		If "Yes", select your <b>NGAV</b> provider:			
		If "Other", provide the name of your <b>NGAV</b> provider:			
	C.				
		If "Yes", complete the following:			
		(1) Select your EDR provider:			
		If "Other", provide the name of your <b>EDR</b> provider:			
		(2) Is EDR deployed on 100% of endpoints?	☐ Yes ☐ No		
		If "No", please use the Additional Comments section to outline which assets do not have EDR, and whether any mitigating safeguards are in place for such assets.			
	d.	d. Do you require MFA to protect all local and remote access to privileged user accounts?			
		If "Yes", select your <b>MFA</b> type:			
		If "Other", describe your MFA type:			
	e.	Can your users access email through a web application or a non-corporate device?	☐ Yes ☐ No		
		If "Yes", do you enforce MFA?	☐ Yes ☐ No		
	f.	Do you enforce Account Lockout policies for all users?	☐ Yes ☐ No		
		If "Yes", provide the lockout threshold setting:			
8.	BA	ACKUP AND RECOVERY POLICIES			
		you use a data backup solution?	☐ Yes ☐ No		
		es":			
	a.	Which best describes your data backup solution?			
		If "Other", describe your data backup solution:			
	b.	Check all that apply:			
		Your backups are encrypted, <b>immutable</b> or kept separate from your network <b>(offline/air-gapped)</b> .			
		You utilize <b>MFA</b> for both internal and external access to your backups.			
	C.	How frequently are backups run?			
	d.	Estimated amount of time it will take to restore essential functions using backups in the event of a widespread malware or ransomware attack within your network?			
9.		ISHING CONTROLS			
	a. 	Do you require all employees at your company to complete social engineering training that includes phishing simulations?	Yes No		
	b.	Does your organization send and/or receive wire transfers?	☐ Yes ☐ No		
		If "Yes", does your wire transfer authorization process include the following:			
		(1) A wire request documentation form, a protocol for obtaining proper written authorization for wire transfers and a separation of authority protocol?	☐ Yes ☐ No		
		(2) A protocol for confirming all payment or funds transfer instructions/requests from a new vendor, client or customer via direct call to that vendor, client or customer using only the telephone number provided by the vendor, client or customer <u>before</u> the payment or funds transfer instruction/request was received?	☐ Yes ☐ No		
		(3) A protocol for confirming any vendor, client or customer account information change requests (including requests to change bank account numbers, contact information or mailing addresses) via direct call to that vendor, client or customer using only the telephone number provided by the vendor, client or customer <u>before</u> the change request was received?	☐ Yes ☐ No		

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10.	VENDORS						
	List your top three (3) most critical vendors and their services and websites/domains.						
Na	Name		Services	Websites/Domains			
11.	LO	SS HISTORY					
	If th	ne answer to any question	in 11.a. through 11.c. below is "Yes", please	provide details for each claim, allegation	or incident.		
	a.	In the past 3 years, has the	he Applicant or any other person or organiza	ation proposed for this insurance:			
			aints or written demands or been a subject				
			vate information, network security, defamati acks, computer virus infections, theft of infor				
			parties to rely on the Applicant's network?	matori, damage to time party networks	☐ Yes ☐ No		
			any government action, investigation or ot	her proceedings regarding any alleged			
		violation of privacy la	0		☐ Yes ☐ No		
			clients or any third party of any security brea	cn or privacy breach?	☐ Yes ☐ No		
		. ,	extortion demand or threat? neduled network outage or interruption for ar	ov reason lasting longer than 4 hours?	☐ Yes ☐ No ☐ Yes ☐ No		
			erty damage or business interruption losses		Yes No		
		· · · · · · · · · · · · · · · · · · ·	s due to wire transfer fraud, telecommunicat	,	Yes No		
	b.	· , , , , , , , , , , , , , , , , , , ,	rson or organization proposed for this insu				
		breach, privacy breach, p	privacy-related event or incident or allegation				
		to a claim?			Yes No		
	C.		any service provider with access to the App d network outage or interruption lasting long		☐ Yes ☐ No		
		If "Yes", did the Applicant	t experience an interruption in business as a	result of such outage or interruption?	☐ Yes ☐ No		
12.		DEPARTMENT					
	This section must be completed by the individual within the Applicant's organization who is responsible for network security. As used in this section only, "you" refers only to such individual.						
	a.	Within the Applicant's org	ganization, who is responsible for network se	ecurity?			
		Name:	Р	hone:			
		Title:	E	Email:			
	b.	The Applicant's network	security is: Outsourced; provide the name	e of your network security provider:			
	☐ Managed internally/in-house						
	C.	named in question b. abo		ontact for the network security provider	☐ Yes ☐ No		
			and email address for the main contact:				
ADDITIONAL COMMENTS							

Use this space to explain any "No" answers in the above sections and/or to list other relevant IT security measures you are utilizing that are not listed above.

#### **NOTICE TO APPLICANT**

The insurance for which you are applying will not respond to incidents about which any person proposed for coverage had knowledge prior to the effective date of the policy nor will coverage apply to any claim or circumstance identified or that should have been identified in questions 11.a. through 11.c of this application.

NOTICE TO NEW YORK APPLICANTS: ANY PERSON WHO KNOWINGLY AND WITH INTENT TO DEFRAUD ANY INSURANCE COMPANY OR OTHER PERSON FILES AN APPLICATION FOR INSURANCE CONTAINING ANY FALSE INFORMATION, OR CONCEALS FOR THE PURPOSE OF MISLEADING, INFORMATION CONCERNING ANY FACT MATERIAL THERETO, COMMITS A FRAUDULENT INSURANCE ACT, WHICH IS A CRIME.

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The Applicant hereby acknowledges that he/she/it is aware that the limit of liability shall be reduced, and may be completely exhausted, by claim expenses and, in such event, the Insurer shall not be liable for claim expenses or any judgment or settlement that exceed the limit of liability.

I HEREBY DECLARE that, after inquiry, the above statements and particulars are true and I have not suppressed or misstated any material fact, and that I agree that this application shall be the basis of the contract with the Underwriters.

#### **CERTIFICATION, CONSENT AND SIGNATURE**

The Applicant has read the foregoing and understands that completion of this application does not bind the Underwriter or the Broker to provide coverage. It is agreed, however, that this application is complete and correct to the best of the Applicant's knowledge and belief, and that all particulars which may have a bearing upon acceptability as a NetGuard® Plus Cyber Liability Insurance risk have been revealed.

By signing below, the Applicant consents to the Insurer conducting non-intrusive scans of the Applicant's internet-facing systems / applications for common vulnerabilities.

It is understood that this application shall form the basis of the contract should the Underwriter approve coverage, and should the Applicant be satisfied with the Underwriter's quotation. It is further agreed that, if in the time between submission of this application and the requested date for coverage to be effective, the Applicant becomes aware of any information which would change the answers furnished in response to any question of this application, such information shall be revealed immediately in writing to the Underwriter.

This application shall be deemed attached to and form a part of the Policy should coverage be bound.

Must be signed by an officer of the company.

Print or Type Applicant's Name	Title of Applicant			
Signature of Applicant	Date Signed by Applicant			

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### **California Fraud Warning**

For your protection, California law requires the following to appear on this form: Any person who knowingly presents false or fraudulent information to obtain or amend insurance coverage or to make a claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.



# Cyber Glossary TO ASSIST YOU IN COMPLETING YOUR APPLICATION

Please refer to the terms that apply to your specific application.

**Endpoint Detection and Response (EDR)**, also known as endpoint threat detection and response, centrally collects and analyzes comprehensive endpoint data across your entire organization to provide a full picture of potential threats.

**Common Providers:** Carbon Black Cloud; Crowdstrike Falcon Insight; SentinelOne; Windows Defender Endpoint

**Immutable backups** are backup files that are fixed, unchangeable, and can be deployed to production servers immediately in case of ransomware attacks or other data loss.

**Multi-Factor Authentication (MFA)** is an electronic authentication method in which a computer user is granted access to a website or application only after successfully presenting two or more pieces of evidence to an authentication mechanism: knowledge (e.g., password), possession (e.g., phone or key), and inherence (e.g., FaceID or hand print).

**Common MFA providers for remote network access:** Okta; Duo; LastPass; OneLogin; and Auth0.

**Next-Generation Anti-Virus (NGAV)** is software that uses predictive analytics driven by machine learning and artificial intelligence and combines with threat intelligence to detect and prevent malware and fileless non-malware attacks, identify malicious behavior, and respond to new and emerging threats that previously went undetected. NGAV refers to anti-virus protection that focuses on detecting and preventing malware on each individual endpoint.

**Common Providers:** BitDefender™; Carbon Black; CrowdStrike Falcon Prevent; SentinelOne; Sophos; Symantec

**Offline/Air-gapped backup solution** refers to a backup and recovery solution in which one copy of your organization's data is offline (i.e., disconnected) and cannot be accessed. If a file or system of files has no connection to the internet or a LAN, it can't be remotely hacked or corrupted.

Personally Identifiable Information (PII) is information that can be used to determine, distinguish or trace an individual's identity. PII includes, but is not limited to, financial account numbers, security codes, personal identification numbers (PINs), credit and debit card numbers, social security numbers, driver's license numbers, addresses, passwords, and any other non-public information as defined in the policy form.

**Protected Health Information (PHI)** is any health information that can identify an individual. PHI includes demographic identifiers in medical records, like names, phone numbers, emails, and biometric information like fingerprints, voiceprints, genetic information, and facial images.

Remote Desktop Protocol (RDP) is a proprietary protocol developed by Microsoft which provides a user with a graphical interface to connect to another computer over a network connection. The Microsoft RDP provides remote display and input capabilities over network connections for Windows-based applications running on a server.

Remote Desktop Web (RDWeb), also known as Microsoft Remote Desktop Web Access, is a service that provides remote access to corporate resources through a web portal. Resources may include remote desktop access and other applications published on the portal.

**Remote Monitoring and Management (RMM)** tools allow IT providers to remotely manage and monitor network environments. RMM tools may include remote access, patch management, and reporting functionalities.

Common Providers: ConnectWise and ManageEngine

**Virtual Private Network (VPN)** encrypts connections between a remote device and an internal network. VPNs are utilized to allow systems from outside the network to connect to internal resources.

**Common Providers:** Fortnet, Cisco, and Palo Alto VPN Appliances